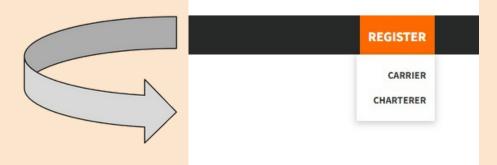
# Steps to Follow for Express Carriers

# 1.To register, I go to the "carrier" section via the Express-Online platform



#### From de the front office homepage





or from a link sent to me by email or sms by e-mail or SMS https://app.express-online.com/signup/step1-legal/

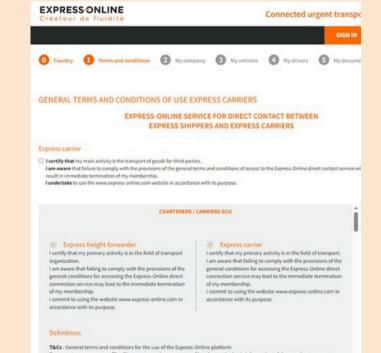
### 2. I create my "Carrier" account in the "Carrier" registration section

#### In my carrier account, I enter :

- My company
- My vehicles
- My drivers



https://app.express-online.com/signup/step1-legal/



Transporter company profile: The transporter's company profile refers to the basic information of the member transporter, including at least the name, SIREN, and contact number of the transporter, as well as the list of registration documents uploaded during their registration or updated thereafter.

Freight Forwarder company profile : The freight forwarder's company profile refers to the basic information of the member freight forwarder, including at least the name, SIREN, and contact number of the freight forwarder, as well as the registration documents that have nonided fusions resistant on or undated this howships

# 3. During the registration process, I am kept informed of the progress of my registration

Welcome to Express-Online!

Your registration is in progress, and we thank you for it.

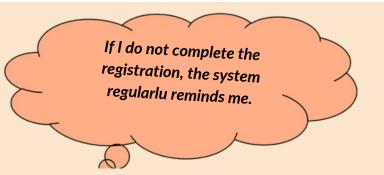
To complete your registration, go to app.express-online.com. You must declare your vehicles and drivers, and then download the supporting documents requested at the last stage of registration.

You can cancel your registration at any time and come back to it later. All you need to do is remember your login and your password.

You have a maximum of 7 days to complete your registration.

If you have a problem, we can help! To contact us, please reply to this email or call 01 47 21 44 44

Yours sincerely, The Express-Online team



## 4. Once completed, my carrier account is reviewed and validated by the Express-Online administration.



When my registration is successful, and I have uploaded the necessary documents, **I receiv<u>e</u> an** <u>email confirming my "carrier" registration !</u>

Congratulations and welcome to Express-Online!

We will analyse your registration. As soon as it has been validated, you will receive an e-mail confirming your registration with Express-Online. You will then be able to access your Express-Online account via your Express-Online login area or our mobile application via smartphone (coming soon).

You will find your access details for the mobile application in the "My account" section of your login area. In just a few clicks, you can then declare the availability of your vehicles and your return journeys.

With your vehicles geo-located, all you have to do is respond to the requests you receive and declare the return journeys of your vehicles.

### 5. I then access the management of my company, my vehicles, my drivers, and my documents.

COMPANY MY VEHICLES	MY DRIVERS MY DOCUMENTS	MY MOB	ue 4
CHIPANY RHIGLIS	MYLOGIN		
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	First name*	342	
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	* required fields	kilometer rates for your vehicles, so that we can up account.	

#### 6. I click on



MON APPLI

MOBILE

### to download the mobile app



Then I download the "EOL" mobile app from the Google Play Store, the App Store, or from the download link provided on the page.

8. Once my "Carrier" registration is validated, my drivers receive an invitation to download the mobile app and a download link as soon as my registration is validated.

Hello,

The company has registered you on the Express-Online platform with the username .

To receive job offers, you must first click on this link to activate your account, and then you can download the mobile application.

For any further information, please contact or reply to this e-mail so that we can get back to you as soon as possible.

Yours sincerely, The Express-Online team



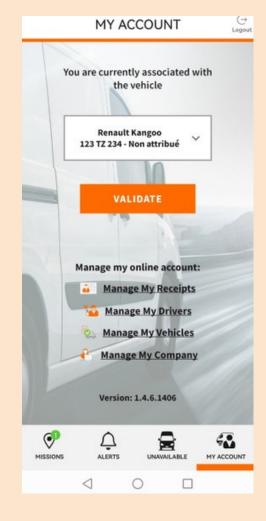
Urgent connected transport

I check if my drivers have downloaded the EOL mobile app on their phones, and if not, I invite them to do so.



### Attention !

After downloading the mobile app, make sure to associate yourself with one of your vehicles!



# 8. Through the mobile app Express-Online, I can now :



- Be **geolocated** during my professional trips.
- Declare my trips.
- Declare the **trips** of my drivers.
- Report my vehicle's unavailability.
- Receive availability requests from "shippers" (notifications, etc.).
- Respond to the availability requests sent to me via the app (notifications, etc.).
- Receive mission confirmations from "shippers".

The Express-Online system identifies the best-placed vehicles and sends me the most relevant "freight offers" based on their "location" and "availability".

I will receive offers to reload my "parcel taxis" at the best prices.